



Find Care Guide

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# **General Search**

#### Step 1: Go to: <u>www.Anthem.com/ca</u>

## Click on the "Find Care" on the top right corner



## Step 2:

There are two ways to search for a Doctor.

1. When you log into the website as a **MEMBER**, you will be directed to your Network of Providers. [Proceed to STEP 3]

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2. When searching providers as a **GUEST**, there are 4 questions to answer. [Go to next page for the questions and appropriate answers]



Click on the drop-down boxes for the appropriate answers:

# Answer a few questions and then select a plan/network to search.

What type of care are you searching for?	How to answer the drop down questions:
Providers for Behavioral Health & Substance Use Disorder Services are listed under Medical Care.	What type of care are you searching for? Medical
What state do you want to search with? California	What state do you want to search in? Elect your state that you live in
What type of plan do you want to search with? Medical (Employer-Sponsored)	<b>What type of plan do you want to search with?</b> Medical (Employer-Sponsored)
Select a plan/network           Blue Cross PPO (Prudent Buyer) - Large Group             Continue	Select a plan/network:If enrolled in HMO - California only, please select:Blue Cross HMO (CACare) – Large GroupSelect HMOPriority Select HMOVivityIf you are located in California, enrolled in EPO, PPO, andH.S.A. plans, please select:Blue Cross PPO (Prudent Buyer) – Large GroupIf you are NOT located in California, enrolled in the EPO,PPO and H.S.A. plans, please select:National PPO (BlueCard PPO)

Then click "Continue"

## Step 3:

Search for care by

- Enter your City or County or Zip Code
- Specialty, Name, NPI, or License Number
- You also have the ability to click on any of the quick link Care Provider listed in blue

		Find Care		
City, County, or ZIP	Search by doct	or (name or specialty), hospit	al, procedure, and more	
				寻找护理
Search by Care Provider of	O Behavioral Health	Lab (Blood Work)	Imaging (MRI or X-	Hospital
Frilliary Care		Lao (Dioda Molik)	ray)	Hospital
More Options				
Consider using the quickly, but can't vi	se options when you need health care sit your usual doctor.			

If you enter a provider's Name and your zip, a list of providers will generate that have similar names. To view the full list of providers with similar names, please click on "View All"

90017	<sup>Smith</sup>	
	Provider Name	CLICK View A
	Kathryn Smith, M.F.T.	
	♥0.08 miles #way 1127 Wilshire Blvd Ste 1618,Los Angeles, CA 90017 Los Angeles County, CA	
	Jacquelyn Elaine Smith, L.C.S.W.	
	Ø 0.56 miles øvæy 617 S Olive St Ste 906,Los Angeles, CA 90014 Los Angeles County, CA	
	Lemuel J. Smith, M.D.	
	♥ 1.16 miles away 1711 W Temple St.Los Angeles, CA 90026 Los Angeles County, CA	
	Lorene A. Smith, L.C.S.W.	
	Ø 2.37 miles #way 2967 Scott Pl.Los Angeles, CA 90026 Los Angeles County, CA	
	Amanda L. Smith, L.M.F.T.	
	Ø 2.37 miles avvay 2967 Scott PI_Los Angeles, CA 90026 Los Angeles County, CA	

A list of providers will populate per your search. You can print or email the list to your personal email if you choose.

🖶 Print 🛛 🖾 Email

## HMO - How to Find Primary Care Physician PCP Code

#### Step 1:

- After entering your City or County or Zip Code
- Click on the "Primary Care" button under the Search by Care Provider section

Search by Care Provider ①



When the search populates with providers in your area you will need to determine which PCP ID/Enrollment ID number to use to designate them as your primary care physician. To view this information, please click on the "View Details" button for the specific provider you are interested in.

List View

Map View

Samy A. Younis, M.D.	In Medical Network	2 Recognition/Tier	CLICK HERE	View Details
62 Corporate Park Ste 240 Irvine, CA 92606 Orange County, CA	Male PCP ID:0PY455 <u>View All</u> Internal Medicine			
(949) 451-9292 View More Addresses ♥ 0.38 miles 🛛 🖨 3 min Get Directions				
Hyesun Kim, M.D.	In Medical Network			View Details
62 Corporate Park Ste 125 Irvine, CA 92606	Female PCP ID:0UW939 <u>View All</u> Bediatrics			
Orange County, CA (949) 752-7575	General Practice			
♥ 0.38 miles 😝 3 min				

You will then land on the provider's details page. To view the medical groups the provider is affiliated with, please click on the "Affiliations" tab.



Please note that your provider may participate in numerous medical groups. Please utilize the PCP ID/Enrollment ID which corresponds with the medical group of choice for your enrollment. Please note Primary Care Physicians a six-digit code, as indicated within the below screenshot:



If there is no "PCP ID/Enrollment ID" code reflected, the member would use the code beside the Medical Group name. Please note medical groups have a 3-digit code for the below example the medical group code is "0V6" as the screenshot below indicates.



## HMO - How to search for IPA/Medical Groups

#### Step 1:

- After entering your City or County or Zip Code
- Enter "Medical Group" within the Search Field
- Click on IPA/PMG (Medical Group) to view a complete list of medical groups in your HMO network.

90017	O Medical Group	
	Specialties	Show More
	Medical Genetics	
	Behavioral Health Group	
	Practicing Medical Group	
	DME/Medical/Surgical (Medical Equipment)	

Once the listing of Medical Groups appears, one will need to do the following:

- On the left-hand side, you will see the filter options
- Under the 'Primary Care Physician' click to check the 'Serve as PCP' box
- The medical groups that state 'Practicing Medical Groups' can serve as Primary Medical Groups. (3 Digit Alpha Numeric Code)

	Sort by:
	Distance 🔻
	Filter Clear All
	Primary Care Physician
CLICK HERE	Serve as PCP 📀
*	Distance
	O 2 Miles
	0 5 Miles
	10 Miles
	<ul> <li>20 Miles</li> </ul>
	🔘 30 Miles
	Show All
	Profile
	Telehealth 🕐
	New Patients 📀
	Medicaid 📀
	Туре
	Medical Groups
	Physicians & Medical Professionals
	Vision Brofossionala

## **Important to Remember for HMO**

- HMO care is managed by the <u>medical group</u> you choose.
- Make sure the doctor you choose has a contract with the <u>medical group</u> you select.
- Make sure the <u>medical group</u> you elect is part of the correct HMO network.
- If you are trying to coordinate to have the opportunity to utilize a specific hospital know that your medical group will advise what hospital you will have those services. As it's dependent on the contracts the medical group has with the hospital and what admitting rights that physician has.